



## Advancing Automation and Enhancing Patient Experience

April 20<sup>th</sup> – 22<sup>nd</sup>, 2022 at Hyatt Place – Lenexa City Center

### Wednesday, April 20<sup>th</sup>, 2022

Tours of PHI's Office*	1:00 pm – 3:00 pm
Check In at Hyatt Place – Lenexa City Center	3:00 pm
Registration and Networking at the Hyatt Place	4:00 pm – 6:30 pm
Cocktails and Hors d'oeuvres	5:00 pm – 6:00 pm

\*By appointment only: To schedule a tour of PHI's offices, please email [support@phisoftware.net](mailto:support@phisoftware.net).

### Thursday, April 21<sup>st</sup>, 2022

Breakfast at Hyatt Place	8:00 am – 8:30 am
Welcome	8:30 am – 9:30 am
What's New at PHI	9:30 am – 10:30 am

#### Topics:

- Enhanced Clearinghouse Automation
- Data Integration
- Patient Engagement – Patient Portal, Letters, IVR, SMS messaging

Morning Break	10:30 am – 10:45 am
Keynote Session: <b>Devona Slater CHC, CHA, CMCP</b>	10:45 am – 12:00 pm

Topic: No Surprise Billing

Lunch	12:00 pm – 1:00 pm
Vendors	1:00 pm – 2:00 pm
Commerce Bank, Availity, Infinity Technology Solutions and Oread Risk & Advisory	
PHI Organizational Changes	2:00 pm – 2:45 pm
Afternoon Break	2:45 pm – 3:00 pm
Breakout Discussion 1	3:00 pm – 4:00 pm



Topics:

- Enhanced Clearinghouse Automation
- Data Integration
- Patient Engagement
- Compliance

Breakout Discussion 2..... 4:00 pm – 5:00 pm

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- Enhanced Clearinghouse Automation
- Data Integration
- Patient Engagement
- Compliance

**Dinner with PHI at the Hyatt Place** ..... 6:00 pm – 7:30 pm

Catered by Jack Stack Barbeque (Vegetarian option will be available)

**Friday, April 22<sup>nd</sup>, 2022**

Breakfast at Hyatt Place.....8:00 am – 8:30 am

Roundtable Sessions.....8:30 am – 10:15 am

Topics:

- No Surprise Billing
- Q & A with Client Services
  - Deductible Management
    - Discuss the Eligibility Verification Scheme inside of PhyGeneSys
  - Quality Reporting
    - MIPS
- Data Visualization and Reporting
  - Understand data visualization tools and PhyGeneSys integration

Morning Break .....10:15 am – 10:30 am

Roundtable Sessions Continued .....10:30 am – 11:30 am

Client Feedback and Closing Remarks .....11:30 am – 12:00 pm